REVIEW
SHAREPOINT ESSENTIALS TOOLKIT

LAST UPDATED MARCH 2019

customer reviews & case studies

IN OVER 25 COUNTRIES
50K+ LICENSED USERS
4.3/5 RATING SUPPORT
100% GUARANTEE

94% Users say it has more useful features
96% Customer Satisfaction
Technical Support
4.28/5 Star Review

FEATURED CASE STUDIES

2016-2019: Microsoft chose the SharePoint Essentials Toolkit to help manage their SharePoint on-premise & online environment - including at their headquarters in Redmond WA. Microsoft continues use of our product since 2016 and agreed to be one of our references!

2016-2019: Ford Motor company deploys the SharePoint Essentials Toolkit to 13,000 Site Collection Administrators to help manage broken links and content for large scale (org-wide) 2 year migration. They have remained a customer even after their successful migration to today.

2015-2019: Intel and Intel Federal expand use of the tool to other areas of the company to manage SharePoint. Intel has been a customer since 2015.

2019: HP reviews 5 top SharePoint vendors to help them manage SharePoint permissions and day-to-day SP tasks. The project would cover 50,000+ users (SharePoint Site Owners & Admins). HP chose us! HP now uses the SharePoint Essentials Toolkit across HP globally for 30K+ Site Owners.

Source: 2019 Customer Survey
The results are in!
March 2019 (62 Customers Surveyed)

SharePoint Essentials Toolkit 2019
Product Feedback
Summary Report

97
STARTED
62
64% COMPLETED

View Survey Results

What version(s) of SharePoint do you use?

<table>
<thead>
<tr>
<th>Version</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>SharePoint Online / Office 365</td>
<td>24</td>
<td>63%</td>
</tr>
<tr>
<td>SharePoint 2019</td>
<td>5</td>
<td>5%</td>
</tr>
<tr>
<td>SharePoint 2016</td>
<td>28</td>
<td>32%</td>
</tr>
<tr>
<td>SharePoint 2013</td>
<td>27</td>
<td>44%</td>
</tr>
<tr>
<td>SharePoint 2010</td>
<td>12</td>
<td>19%</td>
</tr>
<tr>
<td>Other</td>
<td>7</td>
<td>3%</td>
</tr>
</tbody>
</table>

What is your role at your organization?

<table>
<thead>
<tr>
<th>Role</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director/Manager</td>
<td>10</td>
<td>16%</td>
</tr>
<tr>
<td>SharePoint Architect</td>
<td>19</td>
<td>31%</td>
</tr>
<tr>
<td>SharePoint Developer</td>
<td>11</td>
<td>18%</td>
</tr>
<tr>
<td>SharePoint Administrator</td>
<td>27</td>
<td>44%</td>
</tr>
<tr>
<td>Executive</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>Consultant</td>
<td>1</td>
<td>15%</td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
<td>6%</td>
</tr>
</tbody>
</table>
Features vs. Competitors

How would you compare the features of our tool (toolkit) with other SharePoint products you have used?

Do you agree with these statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>not as useful</td>
<td>6%</td>
</tr>
<tr>
<td>has more useful features</td>
<td>37%</td>
</tr>
<tr>
<td>easier to use</td>
<td>32%</td>
</tr>
<tr>
<td>has too many bugs</td>
<td>2%</td>
</tr>
<tr>
<td>reports are better</td>
<td>24%</td>
</tr>
<tr>
<td>a tool more valuable than other SharePoint tools we have</td>
<td>23%</td>
</tr>
<tr>
<td>QPoint technical support is better</td>
<td>24%</td>
</tr>
<tr>
<td>Have not used any other SharePoint Products</td>
<td>19%</td>
</tr>
</tbody>
</table>

What other products have you used?

- reports are better - "This is too generalized a question. I was only interested in the tick box: Which is better? So, I decided to use the tool which was incidently, for most other reports we use Sharegate which is perfectly good for our needs.
  - Mon, Mar 19th 2019
- has more useful features, reports, are better - "Metalogic, Sharegate"
  - Fri, Mar 8th 2019
- has more useful features, easier to use - "DocAve"
  - Thu, Mar 7th 2019
- not as useful - "ShareGate"
  - Thu, Mar 7th 2019

- a tool more valuable than other SharePoint tools we have. QPoint technical support is better - "Metalogic (now Quest) Content Matrix, ControlPoint, Metavi, Sharegate"
  - Thu, Mar 7th 2019
- has more useful features, a tool more valuable than other SharePoint tools we have. We evaluated other products that could be broken links after migration - replacemagic, and LinkFix. We purchased SharePoint Essentials Toolkit licenses because it was much better than other products.
  - Wed, Mar 6th 2019
- QPoint technical support is better - "Microsoft migration tool, ShareGate"
  - Wed, Mar 6th 2019
- has more useful features, easier to use, a tool more valuable than other SharePoint tools we have. QPoint technical support is better - "LinkFix and QPoint"
  - Wed, Mar 6th 2019
Features vs. Competitors continued...

- "ShareGate, Metalogix"
- easier to use, "I’ve used ShareGate & AvePoint with my clients."
- QiPoint technical support is better, "SharePoint Manager SPDockit SPDockit permission manager"
- QiPoint technical support is better, "DocAve"
- easier to use, reports are better, a tool more valuable than other SharePoint tools we have, QiPoint technical support is better, "Metalogix, DocAve"
- easier to use, "none other, earlier versions of SharePoint did have good tools. This is better."
- reports are better, "Keepon, SharePoint built in analytics, and creating custom queries."
- has more useful features, "ShareGate AvePoint"
- has more useful features, "SharePoint Designer, Metalogix"
- has more useful features, "SharePoint Designer, Metalogix"
- has more useful features, easier to use, reports are better, a tool more valuable than other SharePoint tools we have, QiPoint technical support is better, "Netwoven company tools for migration"
- has more useful features, a tool more valuable than other SharePoint tools we have, QiPoint technical support is better, "Replace_magic"
Overall Score 4.28/5

How would you rate the New SharePoint Essentials Toolkit 2019 Edition?

If you have not yet downloaded and used this version of the tool, please complete this survey after reviewing it.

I hate it  I love it

4.28 out of 5

User Feedback

What is your favorite thing about our product?

"So far I like the permissions report. Just installed a newer version today."

"Link checker is the only thing I have used!"

"Copying lists/taxa"

"Link fixed"

"Frequent updates (like 2-3 times in a week)"

"Broken Link Manager"

"Easy to use interface"

"Broken link checking"

"Easy to use. Very intuitive. I rarely need to reference the documentation."
User Feedback continued...

"Customer support. I won’t give any specific names here but your customer support, specifically technical support, is unparalleled."

"The ease of use, and having everything right there at my fingertips."

"Report views are very customizable and the user interface is very easy to navigate."

"I really like the structure of the Excel Report grouped by http Status code."

"none"

"I run that it output a file that we could then use to engage the responsible Site Address."

"It is easy to use."

"I really appreciate the support I received. Consultancy advice on how to best use the tool in our scenario and QaPoint’s flexibility regarding various licensing models. This really made a difference competing to the competition. And the tool itself is easy to use."

"Very useful."

"The background job ran."

"Easy to use."

"It’s easy to use and makes generating meaningful reports very easy."

"Guess what?"

"It’s potential."

"I saw broken links issue."

"The ease of use."

"Broken link Manager."
User Feedback continued...

"Broken link manager and permission management"

"Permissions"

"Broken link identification and Permission Manager"

"Having all the sharepoints at one place"

"Broken link bars"

"Comprehensive features"

"The look and feel"

"It’s like a Swiss army knife of SharePoint tools."

"Broken link manager and the ability to overlay custom JavaScript on pages with a report."

"Broken link management"

"The link finder inside Word"

"Ability to report from SharePoint and then filtering the output"

"Intuitive"

"Feedback is that it was easy to use."

"The support. Any time we have had an issue it has been addressed quickly as either a bug fix or new feature in the next release or both. The product fills many of the gaps Microsoft has left in SharePoint, especially within SharePoint Online."

"The site permissions/report is robust and easy to understand. Exporting to excel allows me to send the report to department leaders for their review. Even the excel file allows easy reviewing with multiple granular levels."

"Customer support"

"Fast to setup"
## User Feedback continued...

<table>
<thead>
<tr>
<th>Feedback</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Ad to setup&quot;</td>
<td>Tue, Mar 26, 2019</td>
</tr>
<tr>
<td>&quot;Interface&quot;</td>
<td>Tue, Mar 26, 2019</td>
</tr>
<tr>
<td>&quot;Nice blend of Admin tools in one package&quot;</td>
<td>Tue, Mar 5, 2019</td>
</tr>
<tr>
<td>&quot;Most of all&quot;</td>
<td>Tue, Mar 5, 2019</td>
</tr>
<tr>
<td>&quot;Ease of use&quot;</td>
<td>Tue, Mar 5, 2019</td>
</tr>
<tr>
<td>&quot;One window solution&quot;</td>
<td>Tue, Feb 26, 2019</td>
</tr>
<tr>
<td>&quot;More features than other products in current market; technical support from Clesio and any other thing&quot;</td>
<td>Tue, Feb 26, 2019</td>
</tr>
</tbody>
</table>